

WavoNet broadband traffic management policy

Traffic Management Key Facts Indicator *

Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion, see Section 2)		
Name of Broadband	WavoNet Home Broadband	
Use and availability of services, content, application and protocols on this product		
Are any services, content, applications or protocols always blocked on this product?***	No	If Yes, Explain.
Are any services, content, applications or protocols always slowed down?	No	If Yes, Explain.
Are any services, content, applications or protocols always prioritised?	No	If Yes, Explain.
Are any managed services delivered on this product?	No	If Yes, Explain.
Data Caps & Downloads		
What are the download/upload limits or data usage caps on this product?	Unlimited	
Is traffic management used to manage compliance with data caps and download limits?	No	If Yes, Under what circumstances?
Level of speed reduction?	Not Applicable	
Duration of speed reduction?	Not Applicable	
Is traffic management used in relation to heavy users?	No	If Yes, Under what circumstances?
Level of speed reduction?	Not Applicable	
Duration of speed reduction?	Not Applicable	

Section 2: Traffic management to optimise network utilisation (what happens during busy times and places in addition to traffic management as described in section 1)			
Is traffic management used during peak hours?	No	If Yes, How?	
When are typical peak hours?	Weekdays: NA Weekend: NA		
What type of traffic is managed during these periods?***			
Traffic type	Blocked	Slowed Down	Prioritised
Peer to Peer (P2P)	Not Applicable	Not Applicable	Not Applicable
Newsgroups	Not Applicable	Not Applicable	Not Applicable
Browsing/email	Not Applicable	Not Applicable	Not Applicable
VOIP (Voice over IP)	Not Applicable	Not Applicable	Not Applicable
Gaming	Not Applicable	Not Applicable	Not Applicable
Audio streaming	Not Applicable	Not Applicable	Not Applicable
Video streaming	Not Applicable	Not Applicable	Not Applicable
Music downloads	Not Applicable	Not Applicable	Not Applicable
Video downloads	Not Applicable	Not Applicable	Not Applicable
Instant messaging	Not Applicable	Not Applicable	Not Applicable
Software updates	Not Applicable	Not Applicable	Not Applicable
Is traffic management used to manage congestion in particular locations?	No	If Yes, How?	



* This KFI gives an overview of typical traffic management practices undertaken on this product; it does not cover circumstances where exceptional external events may impact on network congestion levels.

**This excludes any service, content, application or protocol that an ISP is required to block by UK law and child abuse images as informed by the list provided by the Internet Watch Foundation.

***If no entry is shown against a particular traffic type, no traffic management is typically applied to it, though overall network management rules shall apply

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